

#### Information Kiosk Software PROMOTE • PRESENT • ATTRACT



Engage and empower customers

#### **BUSINESS SITUATION**

CREOSO's customer, a national park in England had a need for a dual-purpose touch screen kiosk with the capability to disseminate information about the park's natural treasures and to survey the park's visitors to learn about their experience.

## SOLUTION

CREOSO's TouchPresenter software together with the Digivey Survey Suite were selected to work in tandem for the dual-purpose kiosk.

## **BENEFITS**

- Visitors are able to select the topic of interest or the survey from a common menu
- During kiosk-idle times slide shows educate visitors about the many natural treasures within the park
- The kiosk content is easy to update
- Existing material about the National Park can be reused in its electronic formats on the kiosk
- Customer satisfaction data provides actionable insight into satisfaction levels of park visitors
- With just a small investment into the TouchPresenter software the park is able to significantly reduce paper waste and to automate processes
- Paperless and environmentally friendly self-service information is available on demand

To learn more about interactive information kiosk solutions and the TouchPresenter software, please visit www.creoso.com or speak to a Creoso sales representative.

# PRODUCTS USED IN THIS PROJECT

- TOUCHPRESENTER<sup>™</sup>
- DIGIVEYSURVEY SUITE
- TOUCH SCREEN KIOSK

CREOSO Corp Phoenix | Arizona | USA

Phone 866.665.0533 602.438.2100

CREOSO.COM DIGIVEY.COM TOUCHPRESENTER.COM

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